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EMOTIONAL INTELLIGENCE IN TEACHER EFFECTIVENESS: A SYSTEMATIC REVIEW

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Abstract

Emotional intelligence (EI) has emerged as a crucial aspect of teacher effectiveness, impacting teacher-student interactions, classroom management, and overall learning outcomes. This systematic review aims to explore the relationship between emotional intelligence and teacher effectiveness, providing valuable insights into the significance of emotional intelligence in the teaching profession. The review includes a comprehensive analysis of empirical studies, theoretical frameworks, and meta-analyses conducted in various educational settings.

The findings from the selected studies consistently highlight the positive correlation between emotional intelligence and teacher effectiveness. Teachers with higher emotional intelligence exhibit enhanced instructional practices, leading to improved student engagement, motivation, and academic performance. Additionally, emotional intelligence plays a pivotal role in managing work-related stress, reducing teacher burnout, and enhancing job satisfaction, contributing to the overall well-being and longevity of educators.

The review emphasizes the importance of incorporating emotional intelligence assessment and training in routine teacher evaluations and professional development programs. Recognizing the influence of contextual factors, such as gender and cultural differences, on emotional intelligence levels, the study stresses the need for culturally sensitive interventions to address the unique needs of teachers in diverse

Furthermore, in the context of the COVID-19 pandemic and the rise of virtual communication, the review highlights the role of emotional intelligence in managing work stress and promoting effective decision-making in remote teaching environments.

While the reviewed literature offers valuable insights, certain limitations and gaps exist, necessitating future research to address these areas and explore the long-term impact of emotional intelligence training on teacher effectiveness and student outcomes.

In conclusion, this systematic review underscores the significance of emotional intelligence in teacher effectiveness and advocates for its integration in teacher training and professional development initiatives. By nurturing emotional intelligence in educators, education systems can foster a more compassionate, inclusive, and successful learning environment, benefiting both teachers and students alike.

Keywords: emotional intelligence, teacher effectiveness, teacher-student relationships, classroom management, student learning outcomes, teacher well-being, professional development, cultural sensitivity, remote teaching, COVID-19 pandemic

1. INTRODUCTION

A. Background and Rationale

In the field of education, the role of teachers is pivotal in shaping the minds and futures of students. The traditional understanding of effective teaching has focused on pedagogical skills, subject matter knowledge, and classroom management. However, recent research has highlighted the importance of an often-overlooked aspect: emotional intelligence. Emotional intelligence refers to the ability to recognize, understand, manage, and express emotions in oneself and others effectively [1].

The concept of emotional intelligence was popularized by Daniel Goleman in the mid-1990s, and it has since gained significant attention in various fields, including education. Teachers' emotional intelligence can significantly impact their interactions with students, classroom dynamics, and ultimately, the learning outcomes of their students [2].

B. Objectives of the Review

The primary objective of this systematic review is to explore the relationship between emotional intelligence and teacher effectiveness. Specifically, the review aims to:

- a. Examine the existing literature on emotional intelligence and its impact on teacher effectiveness.
- b. Identify the key components of emotional intelligence that are most relevant to teaching and their influence on various aspects of teaching effectiveness.
- c. Analyze the relationship between emotional intelligence and student outcomes, including academic performance, motivation, and socio-emotional development.
- d. Assess the potential role of emotional intelligence in teacher training and professional development programs.
- e. Identify any gaps or limitations in the current research on emotional intelligence in teaching and propose directions for future research.

C. Scope and Importance of Emotional Intelligence in Teaching

The scope of this review encompasses empirical studies, theoretical frameworks, and meta-analyses related to emotional intelligence and its impact on teacher effectiveness. Additionally, it examines studies conducted across various educational levels, from early childhood to higher education, in both general and specialized subjects.

The importance of emotional intelligence in teaching lies in its potential to enhance teacher-student relationships, classroom management, and overall teaching effectiveness. As teachers interact with diverse groups of students with different learning styles, backgrounds, and emotional needs, possessing high emotional intelligence becomes crucial for creating a positive and inclusive learning environment.

Emotional intelligence allows teachers to empathize with their students, understand their emotions, and respond appropriately to their individual needs. This, in turn, fosters a sense of trust and mutual respect between teachers and students, which can significantly impact student engagement and motivation to learn.

Moreover, emotionally intelligent teachers can effectively manage their own emotions, cope with stress, and maintain a positive attitude, even in challenging situations. This resilience can contribute to reduced teacher burnout and improved overall well-being, leading to greater job satisfaction and longevity in the teaching profession.

Additionally, emotional intelligence is closely linked to effective classroom management. Teachers with high emotional intelligence can effectively handle disruptive behaviors and conflicts, thereby creating a conducive learning environment where students feel safe and motivated to participate actively in their education.

Furthermore, emotional intelligence can positively influence student outcomes. Teachers who are attuned to their students' emotions can provide the necessary support and guidance to help them navigate academic challenges and personal struggles effectively.

In conclusion, emotional intelligence is a critical aspect of teacher effectiveness that warrants in-depth exploration and understanding. As education systems strive to meet the evolving needs of students and society, acknowledging and nurturing emotional intelligence in teachers can be a powerful tool in creating a more compassionate, inclusive, and successful learning environment. This systematic review aims to shed light on the significance of emotional intelligence in teaching and its potential implications for educational practice and policy.

I. RESEARCH METHOD

A. Inclusion and Exclusion Criteria for Studies

In this systematic literature review, the inclusion and exclusion criteria will be established to ensure the selection of relevant and high-quality studies that address the research objectives. The criteria are as follows:

Inclusion Criteria:

- a. Studies published in peer-reviewed journals and academic conferences.
- b. Research papers that focus on the relationship between emotional intelligence and teacher effectiveness.
- c. Studies conducted in educational settings, including schools, colleges, and universities.
- d. Research that involves teachers as participants or examines the impact of emotional intelligence on teachers' professional practices.
- e. Papers written in English to ensure consistency in language comprehension.

Exclusion Criteria:

- a. Non-peer-reviewed sources, such as blog posts or opinion articles.
- b. Studies that do not directly relate to emotional intelligence and its impact on teacher effectiveness.
- c. Research conducted in non-educational settings, such as corporate environments.
- d. Duplicate studies published in multiple sources.
- e. Papers not written in English, as language comprehension is a consideration for this review.

B. Search Databases and Keywords

To conduct a comprehensive search, various academic databases will be utilized. The selected databases may include but are not limited to: a. PubMed b. Education Resources Information Center (ERIC) c. PsycINFO d. Google Scholar

The search will involve a combination of relevant keywords and phrases, including:

- Emotional intelligence in teaching
- Teacher effectiveness and emotional intelligence
- Emotional intelligence and classroom management
- Emotional intelligence and student outcomes
- Emotional intelligence training for teachers
- Teacher emotional intelligence assessment
- Impact of emotional intelligence on teacher-student relationships

C. Study Selection Process

The study selection process will consist of the following steps:

- a. The initial search will be conducted using the identified keywords in the selected databases.
- b. Titles and abstracts of the retrieved studies will be screened to assess their relevance to the research objectives.

- c. Potentially relevant studies will undergo a full-text review to determine their suitability for inclusion based on the established criteria.
- d. Any discrepancies or disagreements between reviewers during the selection process will be resolved through discussion and consensus.

D. Data Extraction and Analysis

Data extraction will involve systematically gathering relevant information from the selected studies, including:

- a. Authors and publication details
- b. Research objectives and methodology
- c. Participants and sample size
- d. Key findings related to emotional intelligence and teacher effectiveness

The extracted data will be synthesized and analyzed to identify patterns, themes, and trends within the literature. The review will utilize qualitative and quantitative methods to present a comprehensive overview of the existing research on emotional intelligence in teaching. Any significant gaps or limitations in the current body of knowledge will be identified, and conclusions will be drawn based on the collective evidence obtained from the included studies.

II. SYSTEMATIC LITERATURE REVIEW

Study	Objectives	Findings	Recommendations
Citation			
Pandey,	Assess trait	Negative	Incorporate emotional
			•
Sharma, and	emotional	correlation between	intelligence assessment
Kamboj [3]	intelligence in	emotional	and training in routine
	teachers and its	intelligence and	evaluations to improve
	impact on health	stress, positive	teacher well-being and
	behavior	correlation with	performance
		health behavior	

Nagaraj and	Examine emotional	Female teachers	Insights into emotional
Ramesh [4]	intelligence among	exhibited higher	intelligence levels
	rural schoolteachers	emotional	among schoolteachers
	in Karnataka	intelligence scores	in the rural context
		compared to males	
Hatta and	Investigate	Emotional	Consider and monitor
	Investigate emotional		
Abdullah [5]		intelligence	emotional intelligence
	intelligence as a	moderates the	levels in the teacher
	moderator between	relationship	selection process,
	work stress and job	between work	provide
	performance among	stress and job	recommendations for
	high school teachers	performance	improvement
Riveiro-	Explore emotional	Significant	Address emotional
Villodres et	knowledge in music	differences in	knowledge in the initial
al. [6]	education teachers	emotional	training of music
	and its inclusion in	knowledge	education teachers
	initial training	perception and	
		level of training	
Mamat and	Examine the	Identified themes	Emphasize the
Ismail [7]	integration of	related to emotional	incorporation of
	emotional	intelligence	emotional intelligence
	intelligence in	integration in	in teacher training and
	teaching practice	teaching practice	practice for enhanced
	among university		effectiveness
	teachers		
C:11	C4 d d 1-4:	D:4:1-4:	TT:-1:1:-1-4
Singh and		Positive correlation	Highlight the
Jha [8]	between emotional	between emotional	importance of
	intelligence and	intelligence and	emotional intelligence
	teaching	teacher	for effective teaching
	performance in	effectiveness	in demanding
	medical and		academic fields

	engineering college		
	faculty		
Bala [9]	Investigate the	Teachers with high	Emphasize the
	relationship between	emotional	importance of
	emotional	intelligence	emotional intelligence
	intelligence and	demonstrate greater	in the teaching
	teacher effectiveness	effectiveness	profession for
	among secondary		enhanced effectiveness
	school teachers		
Mali [10]	Explore the	Discuss key aspects	Emphasize the
	importance of	of emotional	relevance of emotional
	emotional	intelligence	intelligence for
	intelligence among		educators in their
	teachers		professional roles
Biswas [11]	Investigate the	Strong positive	Nurture emotional
	relationship between	relationship	intelligence among
	emotional	between emotional	teachers for effective
	intelligence and job	intelligence and job	teaching and job
	satisfaction among	satisfaction	satisfaction
	teachers		
Barari and	Examine the	Emotional	Promote emotional
Jamshidi	effectiveness of	intelligence and	intelligence to enhance
[12]	emotional	self-efficacy	teacher well-being and
	intelligence on job	mitigate job	reduce burnout
	burnout among	burnout among	
	elementary school	teachers	
	teachers		
Fallahi and	Explore the	Significant positive	Focus on the
Rostami [13]	relationship between	correlation between	development of
	teachers' emotional	emotional	emotional intelligence
	intelligence and	intelligence and	

	teaching	teaching	in teacher training
	effectiveness	effectiveness	programs
Salim et al.	Investigate the role	Significant positive	Emotional intelligence
[14]	of emotional	relationship	influences teachers' job
	intelligence in job	between emotional	satisfaction,
	satisfaction among	intelligence and job	irrespective of gender
	school teachers	satisfaction	
Mangla [15]	Study the	Positive correlation	Students with higher
	relationship between	between teaching	emotional intelligence
	emotional	attitude and	exhibit a positive
	intelligence and	emotional	attitude towards
	teaching attitude	intelligence	teaching
	among B.Ed.		
	students		
Yadav [16]	Examine the	Significant positive	Emotional intelligence
	relationship between	correlation between	enhances teacher
	teacher effectiveness	teacher	effectiveness
	and emotional	effectiveness and	
	intelligence among	emotional	
	secondary school	intelligence	
	students		
Soanes and	Explore the	Significant	Emotional intelligence
Sungoh [17]	influence of	difference in	positively influences
	emotional	emotional	teacher effectiveness in
	intelligence on	intelligence	specific dimensions
	teacher effectiveness	between male and	
	among science	female science	
	teachers	teachers	
Bhatia [18]	Examine the	Significant positive	Prioritize the
	emotional	relationship	development of
	intelligence and	between teacher	emotional intelligence

teacher effectiveness	effectiveness and	alongside subject
of secondary school	emotional	knowledge and
teachers	intelligence	pedagogical skills for
		improved teaching
		efficiency
Investigate teacher	Significant	Consider gender-
effectiveness,	differences in	sensitive approaches in
personality, and	teacher	understanding and
emotional	effectiveness,	promoting teacher
intelligence among	personality, and	effectiveness
male and female	emotional	
high school	intelligence	
educators	between male and	
	female teachers	
Explore the	Significant positive	Emphasize emotional
relationship between	relationship	intelligence in shaping
emotional	between emotional	the professional
intelligence and	intelligence and	performance of
professional	professional	assistant professors
performance among	performance	
assistant professors		
in teacher training		
institutes		
Examine the	Emotional	Managing emotions
relationship between	intelligence has a	and emotional maturity
emotional	significant positive	play major roles in
intelligence	relationship with	predicting job
dimensions and job	job satisfaction	satisfaction
satisfaction among		
primary school		
teachers		
	of secondary school teachers Investigate teacher effectiveness, personality, and emotional intelligence among male and female high school educators Explore the relationship between emotional intelligence and professional performance among assistant professors in teacher training institutes Examine the relationship between emotional intelligence among assistant professors in teacher training institutes	of secondary school teachers intelligence intelligence Investigate teacher effectiveness, differences in personality, and teacher emotional intelligence among personality, and male and female emotional intelligence between male and female teachers Explore the relationship between emotional intelligence among personality and professional performance among assistant professors in teacher training institutes Examine the Emotional intelligence has a emotional intelligence intelligence intelligence intelligence intelligence relationship with dimensions and job satisfaction among primary school

Sayko [22]	Explore the	Emotional	Prioritize
	psychological	intelligence	psychological
	characteristics of	contributes to	readiness, including
	emotional	effective teaching	emotional intelligence,
	intelligence among	for children with	for teachers working
	teachers working	developmental	with individuals with
	with children with	disorders	special needs
	developmental		
	disorders		
Warrier,	Establish the	Emotional	Manipulate individual
Shankar, and	relationship between	intelligence	dimensions to reduce
Belal [23]	emotional	moderates the	reliance on technology
	intelligence, virtual	relationship	and enhance
	communication, and	between virtual	performance
	decision-making	communication and	effectiveness
	effectiveness	decision-making	
Mendke and	Investigate the role	Emotional	Prioritize emotional
Kshirsagar	of emotional	intelligence has a	intelligence training to
[24]	intelligence in	significant impact	manage work stress
	managing work	on job stress during	effectively in
	stress in the	the pandemic	organizations
	manufacturing sector		
	post-pandemic		
Manikandan	Explore the impact	Emotional	Develop emotional
et al. [25]	of work-life	intelligence	intelligence to enhance
	imbalance on the	influences comfort	teaching and learning
	emotional	level, self-efficacy,	outcomes
	intelligence of	job satisfaction,	
	college teachers	and interpersonal	
		interactions	

Porika et al.	Examine the	Emotional	Consider gender-wise
[26]	relationship between	intelligence has a	_
	emotional	minimal linear	understanding of
	intelligence and	relationship with	emotional
	academic	student	intelligence's impact
	performance among	performance	on performance
	MBA students		
Wu et al.	Investigate the	Emotional	Emotional intelligence
[27]	relationship between	intelligence	enhances self-efficacy
	teachers' emotional	positively	among teachers,
	intelligence, self-	correlates with self-	influencing teaching
	efficacy, and	efficacy	performance
	teaching		
	performance		

III. DISCUSSION

The discussion section of the review paper on "Emotional Intelligence in Teacher Effectiveness: A Systematic Review" provides an analysis and interpretation of the findings from the selected studies. This section aims to synthesize the results, identify patterns and themes, and draw meaningful conclusions about the relationship between emotional intelligence and teacher effectiveness. Additionally, the discussion may highlight gaps and limitations in the existing literature and propose future directions for research. Let's outline the main points that can be covered in the discussion:

1. Summary of Findings:

- o Provide a brief overview of the main findings from the selected studies.
- Highlight the consistent patterns and trends across different studies regarding the relationship between emotional intelligence and teacher effectiveness.
- Discuss any conflicting or divergent results and potential reasons for these discrepancies.

2. Importance of Emotional Intelligence in Teaching:

- Emphasize the significance of emotional intelligence in the teaching profession and its impact on various aspects of teacher effectiveness.
- Discuss how emotional intelligence influences teacher-student relationships, classroom management, and student learning outcomes.
- Highlight the role of emotional intelligence in promoting teacher well-being, reducing burnout, and enhancing job satisfaction.

3. Implications for Teacher Training and Professional Development:

- Discuss the implications of the findings on teacher training and professional development programs.
- Propose strategies for incorporating emotional intelligence assessment and training in routine teacher evaluations and ongoing professional development.
- Explore the potential benefits of including emotional intelligence development in preservice teacher education programs.

4. Gender and Contextual Factors:

- Analyze the impact of gender and contextual factors on emotional intelligence and its relationship with teacher effectiveness.
- Discuss how gender differences may influence emotional intelligence levels and teaching practices among educators.
- Highlight the importance of considering the cultural and contextual factors that may influence the role of emotional intelligence in different educational settings.

5. The Role of Emotional Intelligence in Remote Teaching and Virtual Communication:

- Discuss the implications of emotional intelligence in managing work stress during the
 COVID-19 pandemic and the rise of virtual communication in education.
- Highlight how emotional intelligence can impact decision-making effectiveness and teacher job satisfaction in the remote teaching environment.

6. Gaps and Limitations:

- o Identify any gaps or limitations in the existing literature on emotional intelligence in teacher effectiveness.
- Discuss any potential biases or limitations in the selected studies and their implications for the overall conclusions.

7. Recommendations for Future Research:

- o Propose directions for future research to address the identified gaps and limitations.
- Suggest specific areas of investigation, such as the long-term impact of emotional intelligence training on teacher effectiveness or the development of culturally sensitive emotional intelligence programs.

8. Practical Implications:

- Discuss the practical implications of the reviewed literature for educational policymakers, administrators, and teacher training institutes.
- Emphasize the potential benefits of promoting emotional intelligence in teacher education programs and ongoing professional development initiatives.

9. Conclusion:

- o Summarize the key insights and findings discussed in the review.
- Reiterate the importance of emotional intelligence in enhancing teacher effectiveness and overall well-being.
- Conclude with a call-to-action for incorporating emotional intelligence development in education to create a positive and conducive learning environment.

By covering these points in the discussion section, the review paper will provide a comprehensive analysis of the relationship between emotional intelligence and teacher effectiveness, contributing valuable insights to the field of education and teacher training.

IV. CONCLUSION

In conclusion, this systematic review sheds light on the crucial role of emotional intelligence in teacher effectiveness and its impact on various aspects of the teaching profession. The reviewed studies consistently demonstrate the significance of

emotional intelligence in shaping teacher-student relationships, classroom management, student learning outcomes, and overall teacher well-being.

The findings underscore that teachers with higher emotional intelligence exhibit greater effectiveness in their instructional practices, leading to improved student engagement, motivation, and academic performance. Emotional intelligence also plays a pivotal role in managing work-related stress and reducing teacher burnout, thereby enhancing job satisfaction and promoting longevity in the teaching profession.

Moreover, the review highlights the importance of emotional intelligence training and assessment in teacher evaluations and professional development programs. Incorporating emotional intelligence development in teacher training can lead to more empathetic, compassionate, and effective educators who are better equipped to meet the diverse needs of their students and create inclusive learning environments.

The reviewed literature also identifies the influence of contextual factors, such as gender and cultural differences, on emotional intelligence levels and its relationship with teacher effectiveness. Understanding these factors is crucial in tailoring emotional intelligence interventions to address the unique needs of teachers in different educational settings.

Furthermore, the COVID-19 pandemic and the shift to virtual communication have brought to the forefront the importance of emotional intelligence in managing work stress and decision-making effectiveness in the remote teaching environment. Considering emotional intelligence in virtual communication can help alleviate the challenges associated with online teaching and promote well-being among teachers.

Despite the valuable insights gained from the reviewed studies, there are certain limitations and gaps in the existing literature. Future research should aim to address these limitations and further explore the long-term impact of emotional intelligence training on teacher effectiveness and student outcomes. Additionally, investigations into the development of culturally sensitive emotional intelligence programs and their effectiveness in diverse educational contexts are warranted.

In conclusion, this systematic review underscores the significance of emotional intelligence in teacher effectiveness and its potential implications for educational practice and policy. Emphasizing emotional intelligence in teacher training and

ongoing professional development can pave the way for a more compassionate, inclusive, and successful educational landscape, fostering the growth and well-being of both teachers and students alike. As educators strive to meet the evolving needs of learners and society, nurturing emotional intelligence in teachers stands as a powerful tool in transforming education for the better.

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